

Privacy Policy

The customer's privacy and safety is of the utmost importance to us. Therefore, personal information is solely used for the transaction and delivery of the purchase, customer assistance, resolving disputes, and emailing updates. We do not whatsoever share personal information with third parties. Credit card information is not stored; however, all stored data is protected within a safe and secure site. Our company is hosted on the Wix.com platform, which provides us with the online platform that allows us to sell our products. Data is stored on secure servers behind a firewall through Wix.com's data storage, databases, and the general Wix.com applications. All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express, and Discover. PCI-DSS requirements help to ensure the secure handling of credit card information by our store and its service providers. If a customer wishes to desist the processing of his/her data, we may be contacted by phone, email, or mail.

Refunds

Returns must be mailed with the receipt to Trinity Publishers of NGA, P.O. Box 1172, Blairsville GA 30514 within fourteen days of purchase for a refund. We require the book(s) to be in new condition to honor a refund. Furthermore, please ensure the product(s) remains undamaged by using a padded envelope. The customer is responsible for the cost of return shipping. Upon arrival of the return, the purchase price will be reimbursed to the original method of payment.

Payment Methods

Payment methods include credit card and manual payment of check or cash.